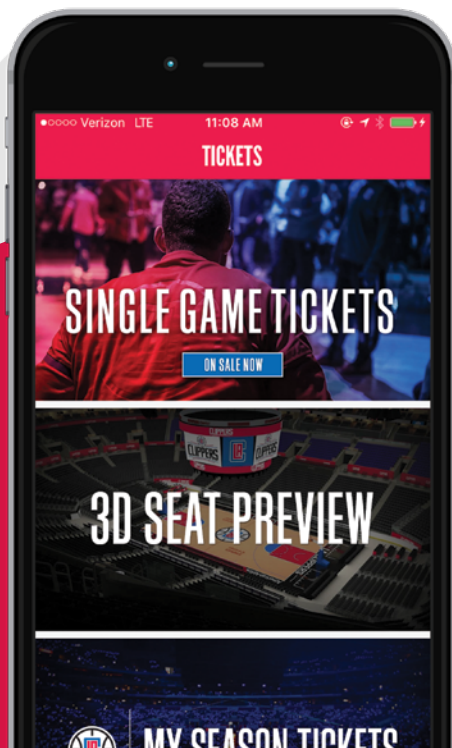


NEW FOR THE 2017-18 SEASON

CONVENIENT & SECURE DIGITAL TICKETS VIA FLASH SEATS

The LA Clippers are now using Flash Seats®, mobile ID-based ticketing technology which provides you the flexibility and convenience to securely manage your tickets online or in the LA Clippers mobile app.



FAQ

WHAT IS FLASH SEATS®?

Flash Seats® is an ID-based digital ticketing system that allows you to enter an event with your LA Clippers mobile app, credit card or CA driver's license. It also allows you to transfer your tickets to anyone and sell seats via the LA Clippers Ticket Marketplace.

WHAT IS THE DIFFERENCE BETWEEN FLASH SEATS® AND MYACCOUNT?

LA Clippers MVP members and ticket plan holders will be able to see their financial information and renewal opportunities in MyAccount. Flash Seats® can be used to manage your tickets online and gain entry into STAPLES Center.

CAN I BUY OR SELL TICKETS ON FLASH SEATS®?

You can purchase LA Clippers tickets via the team or axs.com and have the option to have your tickets delivered via Flash Seats®. You can then manage your tickets on the clippers.flashseats.com website or sell tickets using the LA Clippers Ticket Marketplace.

WHAT IF I WANT TO ENTER THE ARENA AND MY GUEST HASN'T ARRIVED?

You can transfer one of the tickets to them via the Clippers app before the game. They can accept the ticket on their mobile device and enter the building using the Clippers mobile app when they arrive.

IF I DON'T HAVE MY MOBILE PHONE, CAN I STILL ENTER THE GAME?

Yes, register your credit card or CA driver's license to your Flash Seats® account for entry. If you don't have your phone or it's out of battery, you're all set to enter with one of your registered cards or CA ID's.

IS MY CREDIT CARD CHARGED WHEN I SWIPE IT TO ENTER THE GAME?-

No, any credit card associated with Flash Seats® entry into STAPLES Center would only be used to confirm your tickets for the game and grant entry.

WHAT HAPPENS IF MY CREDIT CARD AND ID DON'T WORK AT THE GATE?

You can also enter events with the LA Clippers mobile app on your phone. If you don't have a smartphone, you will be directed to the Flash Seats® Resolution Window at the Box Office for help.

For more information and FAQs,
please visit clippers.flashseats.com or call
1.888.360.7328



GUIDE TO YOUR IMPROVED DIGITAL TICKET EXPERIENCE

axs®



CONVENIENCE

- Manage your tickets from anywhere, either online or using the mobile app.
- Quick and easy entry into STAPLES Center by scanning your mobile app, swiping your registered credit card or CA driver's license at the doors.
- No more paper tickets to forget or misplace.



FLEXIBILITY

- Instantly transfer your tickets to anyone, at any time, using just their name and email address – avoid will call, mailing or distributing paper tickets.
- Can't attend the game? List your tickets for sale on the LA Clippers Ticket Marketplace, the official fan-to-fan exchange for the LA Clippers.
- Easily track your tickets and transfers.



SECURITY

- Eliminates lost, stolen duplicate, or counterfeit tickets.
- Your personal account information remains protected.



GETTING STARTED

Flash Seats® Online

- Visit clippers.flashseats.com and click REGISTER at the top of the page.
- Complete the registration fields and click SIGN UP.
- A verification email will be sent to your email address. Click the link in the verification email and then log in with your email and password.

- The welcome screen will prompt you to add a form of identification (credit card or CA driver's license) that can be swiped at STAPLES Center for entry.

LA Clippers Mobile App

- First, download the LA Clippers App on your iPhone or Android device and navigate to the Flash Seats® tab to log in.



AT THE GAME

Set up your preferred method for game entry:

- Mobile app, credit card, or CA Driver's License.

To set up your mobile phone for entry, download the LA Clippers app to your iPhone or Android

- Once you're logged into the app, navigate to the Flash Seats® tab and log in. Your mobile phone will automatically sync with your online account. Be sure to log in with the same email address you have registered.
- Simply open the app on your phone and scan the QR code to enter the game.

Log in at clippers.flashseats.com to set up your credit card or ID for entry

- Click ACCOUNT, then click IDENTIFICATION on the toolbar.
- Select credit card or CA driver's license and click ADD NEW ID.
- Complete the identification fields and click ADD.
- Repeat steps to add additional credit cards or IDs.

At STAPLES Center

- When you arrive at STAPLES Center, go to the appropriate entrance and present your Flash Seats® Mobile ID in your LA Clippers app, registered credit card or registered CA driver's license.
- A guest Service Representative will print seat locators which confirm your section, row, and seats.



CONVENIENTLY TRANSFER YOUR TICKETS

- Log in to your Flash Seats® account and click TICKETS in the tool bar.
- Find the game and tickets you want to transfer and click TRANSFER.
- Check the boxes for the tickets you want to transfer.
- Enter the name & email of the recipient and click PREVIEW THE FLASH TRANSFER.
- Click CONFIRM TRANSFER and the recipient will immediately receive an email with instructions on how to claim tickets.



SEAMLESSLY SELL YOUR TICKET ON THE LA CLIPPERS TICKET MARKETPLACE

- Log in to your clippers.flashseats.com account and click TICKETS on the tool bar.
- Find the game and tickets you want to sell and click SELL.
- On the event information page, choose your selling option and enter your asking price. Preview your offer and confirm your listing.
- Once you confirm your listing, your seats will be available for other fans to buy.
- Use your clippers.flashseats.com account to easily track your sales, edit your listing price, and manage your financial account information.



YOU CAN FIND THE CLIPPERS APP IN THE APP STORE BY SEARCHING FOR LA CLIPPERS