

ON COURSE SERVICES

Marshals – Responsible for crowd management, gallery noise control, and player movement. Committee also provides van and golf cart drivers to shuttle players from the course to secured areas following completion of play and/or due to inclement weather to safety. Marshals are expected to work four (4) shifts throughout the week.

Advance Marshaling – Responsible for crowd control outside of roped off areas throughout the course such as walkways for PGA TOUR player movement. This includes escorting Pros to and from the putting green and to the first teen as well as controlling the crowd at the driving range.

Beverage Course Support & Special Services – Responsible for distribution of refreshments for players and volunteers and other goods to various locations throughout the course. Replenishing those coolers throughout the day and collecting them in the evening are also responsibilities of this committee. Also, Distributes tournament program, spectator guides & pairing sheets and any other information items to hospitality areas, resort property, entrances, and other.

Course Operations Team – Support and maintain roping and staking the Blue Monster golf course.

SCORING SERVICES

Leaderboard/Scoreboards – Displays scores and status on manual leaderboards which are located on course. Responsible for updating and communicating progress with the scoring control headquarters.

SHOTLink Laser Operators – Operates stationary tripod lasers at locations on the course to provide statistical information. The lasers are stationed greenside and at designated landing areas. The SHOTLink System collects and disseminates scoring and statistical data on every shot, real-time, during every match via the use of hand held palm pilots. The gathered information is used immediately by television, PGA TOUR.COM, and the TOUR Links player laptop program. Training is provided by the PGA TOUR. Additional information can be found at SHOTLink.com. Mandatory training sessions Saturday before tournament and Tuesday or Wednesday practice round days.

Standard Bearers – Responsible for recruiting and coordinating high school students (13 – 18 years of age) Each Standard Bearer must be able to carry the standard (app. 5-6 pounds) and walk the length of the course. The standard displays the Pro's score in relation to par on a cumulative basis.

VOLUNTEER SERVICES

Volunteers Clubhouse – Committee will manage the Volunteer Headquarters, serve as a message center, and act as a general checkpoint for all volunteers. Will distribute lunch coupons and act as our Volunteer Hospitality committee.

Uniform/Credential Distribution – Provide service for inventory and distribution of all volunteer apparel and benefits. Also, sells merchandise during tournament week

ADA & Volunteer Transportation On-Course – Transports volunteers and ADA patrons to specific areas on the golf course.

VOLUNTEER COORDINATOR SERVICES

Volunteer Check-In-Check in all volunteers daily and distribute lunch coupon, golf coupon, newsletter and other information for that particular day.

Marshal Town-Check-in marshals daily with hole/green assignment. Also, distribute lunch coupon, golf coupon, newsletter and other information for that particular day.

Cart Control-Responsible for cart distribution and control during the WGC – CA Championship Week. Committee also ensures carts are returned and charged at the end of each day. Early morning and afternoon shifts are available.

COMMUNITY & OUTREACH RELATIONSHIPS

Championship Office Support – Assists the tournament office prior to and during the tournament with general administration duties to include answering the phones, taking ticket orders, assisting with distribution of important information and greeting office guests. Oversee management of volunteer resources, duties will include; distribution, database development & management, and processing volunteer registrations. Volunteers are needed beginning in December, 2009. Be a part of behind the scenes on how the tournament runs. Volunteers on this committee should be available to work during the weekdays, between the hours of 8:00 am to 5:00 pm.

Admissions/Information/Lost and Found - Posted at admission gates to greet & check spectators for proper credentials, sell tickets, provide general and directional information to the public, and serve as a lost and found drop off area. Become a part of the "Red Caps" for any information needs.

Finance Support Committee – Assist PGA TOUR staff in daily financial functions that are needed; package tickets and distribute to Will Call.

Will Call – Assists in the distribution of credentials and tournament information. (Located at the Entrance Marquee & Doral Clubhouse)

Charity Program-this committee will work closely with communication with Dade and Broward charities for involvement with the CA Championship.

TOUR SERVICES

Caddies – Registers caddies at the beginning of the week and then distribute and collect caddies bibs each day of the tournament.

Pro/VIP Transportation Airport/Hotels – Transports players, officials and VIPs to and from the golf course, airport and hotels. Drivers are also needed before and after the event to collect and return cars to the local dealerships. Distribute, deploy, check, maintain, inventory and logo the fleet of transportation vehicles provided to the tournament by the official car sponsor. Distribute these vehicles to Pros, VIPs, tournament staff and officials. This group also supports airport meet/greeters.

SPECTATOR SERVICES

Corporate Hospitality – Hosts corporate sponsors in hospitality areas by checking spectators for proper credentials, meeting and greeting guests, and providing WGC - CA Championship information.

Hospitality Greeters for the following areas:

- ❖ International Club –located players right at the 18th Green (Thursday–Sunday)
- ❖ 18th Green Skyboxes –located at the 18th Green (Thursday-Sunday)
- ❖ 18th Green Club Boxes – located at the 18th Green (Thursday-Sunday)
- ❖ 17th Green Skyboxes –located at the 17th Green (Thursday-Sunday)
- ❖ Alliance Suites –located at 17th Green (Thursday-Sunday)
- ❖ Champions Pavilion (Thursday-Sunday)
- ❖ The Point (Tuesday-Sunday)
- ❖ Clubhouse (Tuesday-Sunday)
- ❖ Military (Tuesday-Sunday)

Tournament Parking – Coordinates the various groups that have been hired by the tournament to park cars and also, assists with tournament Bus Company. Oversee all parking lots; Player, Media, Caddie, ADA, Public, Sponsor, and Volunteer.